

CASE STUDY

ARcare Family Practice Clinics
Arkansas, Mississippi, Kentucky



How CaptureRx and CaptureCard help ARcare serve the Least, the Last and the Lost

BACKGROUND:

For more than thirty years, ARcare has instilled commitment, compassion and trust throughout Arkansas with 44 family practice clinics. A federally qualified health center (FQHC), ARcare is able to offer discounted rates so all patients receive the care they need. ARcare enrolled in the 340B Drug Program in 2008 with 21 primary care sites. Today, ARcare operates 50 primary care clinics under the name across three states. Its 340B savings are reinvested into activities that help advance the mission of providing care to the medically underserved populations. One way ARcare reinvests 340B savings is through CaptureCard, a cash card solution that helps eligible patients gain access to costly prescriptions at reduced prices.

“As our TPA, CaptureRx helps us to manage our 340B program with automatic replenishments and remediation processes that simplify our program. During our external audits, HRSA audits and monthly internal audits, CaptureRx is beside us, holding our hands.”

- ARcare | Little Rock, Arkansas



- Low-price medications for at-risk patients
- Extend 340B savings to patients in need
- An important part of any 340B program



ENABLING THE MISSION:

ARcare sought the help of CaptureRx to manage its 340B program. Specifically, to streamline its business with contract pharmacies that ARcare partners with, including more than 100 in-house pharmacies, independent and chain pharmacies. They needed to ensure that all of the information on OPAIS matched the Contract Pharmacies' DEAs and matched PSAs and Amendments.

As ARcare's relationship with CaptureRx grew, the entity realized that its patients could greatly benefit from a cash card that would provide discounts for prescription drugs. Since they implemented CaptureCard, by CaptureRx, ARcare can now easily redistribute its 340B savings by providing affordable medications to its patients in need, furthering its mission, "Health For All."

CaptureCard, a turnkey discount prescription cash card, was created to help patients obtain the medications they need while demonstrating direct, transparent use of 340B savings. The solution features real-time processing, enhanced 340B compliance at point of sale and meets HRSA sliding fee guidelines.

340B PROGRAM SUCCESS:

With the CaptureRx solution, ARcare's 340B cost savings grew and enabled it to spread into Arkansas, Kentucky and Mississippi, reaching and serving more patients. The 340B revenue is reinvested into activities that promote the purpose of ARcare's Scope of Projects and advances its goal of providing care to the medically underserved populations.

"With CaptureRx, instead of focusing on complicated 340B processes, we can now be more focused on patient needs," said ARcare. "As our TPA, CaptureRx helps us to manage our 340B program with automatic replenishments and remediation processes that simplify our program. During our external audits, HRSA audits and monthly internal audits, CaptureRx is beside us, holding our hands. In addition, CaptureRx simplifies the reporting and financial management piece for ARcare and ARcare's Contract Pharmacies. CaptureRx allows ARcare to focus on serving the Least, the Last and the Lost - and without CaptureRx, ARcare's 340B Program would not be a success."

CASE STUDY

FamilyCare Health Centers
Scott Depot WV

CaptureCard 



Furthering the Mission with CaptureCard

BACKGROUND:

Established in 1984, FamilyCare is a non-profit Community Health Center and Federally Qualified Health Center (FQCH) based in West Virginia. FamilyCare's mission is to provide healthcare that focuses on the whole person and benefits the entire community. Their focus is to help people live healthier, happier lives and help children get a good start in life which will enable their communities to thrive.

FamilyCare Health Centers uses CaptureCard® by CaptureRx to help provide affordable medications to its patients in need. CaptureCard is a cash card solution that enables entities to extend their 340B savings to patients in need in a compliant, transparent way.

***“CaptureCard® really makes a difference.
Our patients really benefit from the lower prices.
Plus it's very user friendly and reports are pulled
in a timely fashion. In short, CaptureCard has been great.”***

- M.B. | FamilyCare Health Center | Scott Depot, WV

In addition to helping patients reduce the cost of prescription drugs, FamilyCare uses its 340B savings to help fund its 15 locations including a mobile health unit and a mobile dental unit that visits schools and serves children in at-risk areas.



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CASE STUDY

Mosaic Medical
Oregon

CaptureCard 



BACKGROUND:

Consisting of fourteen clinics and one mobile clinic, Mosaic Medical is a community-based, community-supported and community-governed network of community health centers that provides quality care for all regardless of life circumstances. Founded in 2002, Mosaic believes that the quality of healthcare should never depend on how much money one makes, what language one speaks or someone's insurance status.

With this in mind, Mosaic realized it lacked the ability to provide access to medication for its patients in need. Mosaic turned to its 340B third-party administrator, CaptureRx for a solution. That solution was the CaptureCard, a customizable cash card which allows covered entities to pass along 340B savings for discount prescriptions.

“We had patients that were not picking up their medications and the lack of medication adherence was really affecting their health outcomes. CaptureCard allowed us to customize payments and groups, so that we can compliantly provide access to lifesaving medications,” said Robin Vallie, Pharmacy Program Supervisor, Mosaic Medical.

Mosaic uses a grouping system for its CaptureCard, based on patient need. Group A receives the sliding fee scale which covers 100 percent of the cost – patients don't pay anything for medications such as COPD inhalers and insulin.



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“CaptureCard is super-functional and does what it is supposed to do.”

- Pharmacy Program Supervisor Robin Vallie | Mosaic Medical

Group B consists of patients that are at more than 100 percent federal poverty level. These patients use their cards to obtain prescription drugs at the 340B price. And Group C provides patients an open formulary option – either brand or generic – provided at admin fee pricing.

“CaptureCard is super-functional and does what it is supposed to do. Now we have a solution that helps to enable our mission of providing quality healthcare to all,” said Vallie.

ENABLING MOSAIC’S MISSION THROUGH GRANTS:

Mosaic Medical was a recipient of a 2019 Community Mission Grant through Capture Cares.

“Applying for a Capture Cares grant could not have been easier – and we are so glad we did! We had identified the need for affordable medication in our clinics three years ago as a critical issue. Our patient population consists of high rates of COPD and diabetes and we needed to address the problem of our patients not picking up or taking prescriptions due to transportation issues. The solution was to integrate a retail pharmacy in our existing primary care clinic,” said Robin Vallie, Pharmacy Program Supervisor, Mosaic Medical. “However, we had not yet been able to fund a program to do so. With the Capture Cares Community Mission grant, we will now have the opportunity to bring a program to life and provide more than 5,000 patients access to affordable and accessible medication. Thank you, Capture Cares!”

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- Pharmacy Program Supervisor Robin Vallie | Mosaic Medical



Impacting lives with 340B solutions

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